#### JS 44 (Rev. 11/04)

RECEIPT #

AMOUNT

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APPENDIX H

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provicely local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiat he civil docket sheet. (SEE INSTRUCTIONS ON THE REVERSE OF THE FORM.)

#### [. (a) PLAINTIFFS FRED HARRISON **DEFENDANTS BANK OF AMERICA, N.A.; BANK OF** AMERICA CORPORATION; FIA CARD SERVICES, N.A. (b) County of Residence of First Listed Plaintiff PHILADELPHIA (EXCEPT IN U.S. PLAINTIFF CASES) County of Residence of First Listed Defendant PHILADELPHIA (IN U.S. PLAINTIFF CASES ONLY) NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE LAND INVOLVED. (c) Attorney's (Firm Name, Address, and Telephone Number) Cary L. Flitter, Esq., and Theodore E. Lorenz, Esq., Flitter Lorenz, P.C., 450 N. Narberth Avenue, Suite 101, Narberth, PA 19072, (610) 822-0782 III. CITIZENSHIP OF PRINCIPAL PARTIES(Place an "X" in One Box for Plaintiff II. BASIS OF JURISDICTION (Place an "X" in One Box Only) and One Box for Defendant) (For Diversity Cases Only) PTF U.S. Government 3 Federal Question DEF DEF (U.S. Government Not a Party) Citizen of This State ☐ I Incorporated or Principal Place 4 **4** Plaintiff of Business In This State $\square$ 2 Citizen of Another State $\square$ 2 □ 5 Incorporated and Principal Place 4 Diversity U.S. Government Defendant (Indicate Citizenship of Parties in Item III) of Business In Another State Citizen or Subject of a □ 3 ☐ 3 Foreign Nation $\Box$ 6 $\Pi$ 6 Foreign Country V. NATURE OF SUIT (Place an "X" in One Box Only FORFEITURE/PENALTY BANKRUPTCY OTHER STATUTES CONTRACT ☐ 110 Insurance 422 Appeal 28 USC 158 610 Agriculture PERSONAL INJURY PERSONAL INJURY 400 State Reapportionment 410 Antitrust ☐ 120 Marine ☐ 620 Other Food & Drug 423 Withdrawal 310 Airplane 362 Personal Injury -130 Miller Act 140 Negotiable Instrument 315 Airplane Product Med. Malpractice 625 Drug Related Seizure 28 USC 157 430 Banks and Banking Liability 365 Personal Injury of Property 21 USC 881 450 Commerce ☐ 150 Recovery of Overpayment Product Liability 630 Liquor Laws PROPERTY RIGHTS 460 Deportation m 320 Assault, Libel & 820 Copyrights 830 Patent 470 Racketeer Influenced and & Enforcement of Judgment Slander ☐ 368 Asbestos Personal 640 R.R. & Truck ☐ 151 Medicare Act☐ 152 Recovery of Defaulted 151 Medicare Act 330 Federal Employers' Injury Product 650 Airline Regs. Corrupt Organizations 480 Consumer Cru 490 Cable/Sat TV 660 Occupational 🗖 840 Trademark 480 Consumer Credit Liability Liability 340 Marine PERSONAL PROPERTY Safety/Health Student Loans 810 Selective Service ☐ 370 Other Fraud ☐ 690 Other (Excl. Veterans) 345 Marine Product ☐ 153 Recovery of Overpayment Liability ☐ 371 Truth in Lending LABOR SOCIAL SECURITY 850 Securities/Commodities/ 350 Motor Vehicle 380 Other Personal 710 Fair Labor Standards 861 HIA (1395ff) Exchange of Veteran's Benefits 355 Motor Vehicle 862 Black Lung (923) 875 Customer Challenge 160 Stockholders' Suits Property Damage 720 Labor/Mgmt. Relations ■ 863 DIWC/DIWW (405(g)) 12 USC 3410 190 Other Contract Product Liability 385 Property Damage ■ 864 SSID Title XVI ■ 865 RSI (405(g)) ■ 890 Other Statutory Actions■ 891 Agricultural Acts 195 Contract Product Liability 360 Other Personal Product Liability ☐ 730 Labor/Mgmt.Reporting П 196 Franchise & Disclosure Act Injury PRISONER PETITIONS REAL PROPERTY CIVIL RIGHTS 740 Railway Labor Act FEDERAL TAX SUITS 892 Economic Stabilization Act 210 Land Condemnation 790 Other Labor Litigation ■ 870 Taxes (U.S. Plaintiff 893 Environmental Matters 441 Voting ☐ 510 Motions to Vacate 791 Empl. Ret. Inc. or Defendant) 894 Energy Allocation Act 220 Foreclosure 442 Employment Sentence ☐ 230 Rent Lease & Ejectment 443 Housing/ Habeas Corpus: Security Act 871 IRS—Third Party 895 Freedom of Information ☐530 General 26 USC 7609 240 Torts to Land Accommodations Act 535 Death Penalty 245 Tort Product Liability 290 All Other Real Property 900Appeal of Fee Determination 444 Welfare 445 Amer. 445 Amer. w/Disabilities 540 Mandamus & Other 550 Civil Rights Under Equal Access Employment to Justice 555 Prison Condition 950 Constitutionality of 446 Amer. w/Disabilities -Other State Statutes 440 Other Civil Rights V. ORIGIN (Place an "X" in One Box Only) Transferred from Appeal to District ☐6 Multidistrict ☐7 Judge from Magistrate ☐3 Remanded from ☐4 Reinstated or 5 another district 2 Removed from □ 1 Original State Court Appellate Court Reopened (specify) Litigation Judgment Proceeding Cite the U.S. Civil Statute under which you are filing (Do not cite jurisdictional statutes unless diversity): VI. CAUSE OF ACTION Brief description of cause: TCPA, 47 U.S.C. § 227 VII. REQUESTED IN ☐ CHECK IF THIS IS A CLASS ACTION **DEMAND \$** CHECK YES only if demanded in complaint JURY DEMAND: ☐ Yes COMPLAINT: UNDER F.R.C.P. 23 VIII. RELATED CASE(S) Fetter v. Bank of America, et al. DOCKET NUMBER 14-cv-02046 IF ANY (See instructions): JUDGE Brody SIGNATURE OF ATTORNEY OF RECORD DATE OR OFFICE USE ONLY

JUDGE

APPLYING IFP

MAG. JUDGE

APPENDIX I

## IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

#### CASE MANAGEMENT TRACK DESIGNATION FORM

CIVIL ACTION

FRED HARRISON

	V <sub>ell</sub>		
	OF AMERICA, N.A.; BANK OF AMERICA : NO. DRATION; FIA CARD SERVICES, N.A. :		
plainting the side of designatine plainting the plainting the plainting the plainting the side of the	ordance with the Civil Justice Expense and Delay Reduction Plan of this court, conff shall complete a case Management Track Designation Form in all civil cases at the complaint and serve a copy on all defendants. (See § 1:03 of the plan set forth on the first form.) In the event that a defendant does not agree with the plaintiff regaration, that defendant shall, with its first appearance, submit to the clerk of court and intiff and all other parties, a case management track designation form specifying the that defendant believes the case should be assigned.	ne tim he rev ding d serv	ne of erse said e on
SELEC	CT ONE OF THE FOLLOWING CASE MANAGEMENT TRACKS:		
(a)	Habeas Corpus – Cases brought under 28 U.S.C. §2241 through §2255.	(	)
(b)	Social Security – Cases requesting review of a decision of the Secretary of Health and Human Services denying plaintiff Social Security Benefits	(	)
(c)	Arbitration – Cases required to be designated for arbitration under Local Civil Rule 53.2.	(	)
(d)	Asbestos – Cases involving claims for personal injury or property damage from exposure to asbestos.	(	)
(e)	Special Management – Cases that do not fall into tracks (a) through (d) that are commonly referred to as complex and that need special or intense management by the court. (See reverse side of this form for a detailed explanation of special management cases)	(	)
(f)	Standard Management – Cases that do not fall into any one of the other tracks.	( X	)
Date	Attorney at Law Attorney for Plaintiff		
(610) 8 <b>Teleph</b> (Civ.660)		<u>·m</u>	

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FOR THE EASTERN DISTRICT OF PENNSYLVANIA — DESIGNATION FORM to be used by counsel to indicate the category of the case for the purpose of

UNITED STATES DISTRICT COURT

APPENDIX F

assignment to appropriate calendar. Address of Plaintiff: 412 Selma Street, Philadelphia, PA 19116 Address of Defendant: 4 Penn Center Plaza, 1600 J.F.K. Boulevard, Philadelphia, PA 19103 Place of Accident, Incident or Transaction: 412 Selma Street, Philadelphia, PA 19116 (Use Reverse Side For Additional Space) Does this civil action involve a nongovernmental corporate party with any parent corporation and any publicly held corporation owning 10% or more of its stock? (Attach two copies of the Disclosure Statement Form in accordance with Fed.R.Civ.P. 7.1(a) Yes  $\square$ No 🛛 Does this case involve multidistrict litigation possibilities? No 🛛 RELATED CASE, IF ANY: Case Number: 14-62-02046 Judge Date Terminated: Civil cases are deemed related when yes is answered to any of the following questions 1. Is this case related to property included in an earlier numbered suit pending or within one year previously terminated action in this court? Yes 🗌 No 🔯 2. Does this case involve the same issue of fact or grow out of the same transaction as a prior suit pending or within one year previously terminated action in this court? Yes 🗌 No 🔯 3. Does this case involve the validity or infringement of a patent already in suit or any earlier numbered case pending or within one year previously terminated action in this court? Yes \( \square\) No \( \square\) CIVIL: (Place In ONE CATEGORY ONLY) B. Diversity Jurisdiction Cases: A. Federal Question Cases: 1. Indemnity Contract, Marine Contract, and All Other Contracts 1. Insurance Contract and Other Contracts 2. FELA 2. Airplane Personal Injury 3. 

Jones Act-Personal Injury 3. Assault, Defamation 4. Antitrust 4. Marine Personal Injury 5. Patent 5. Motor Vehicle Personal Injury 6. Labor-Management Relations 6. Other Personal Injury (Please specify) 7. 

Civil Rights 7. Products Liability 8. Habeas Corpus 8. Products Liability (Asbestos) 9. All other Diversity Cases 10. Social Security Review Cases (Please specify) 11. All other Federal Question Cases (Please specify) TCPA, 47 U.S.C. § 227 ARBITRATION CERTIFICATION (Check appropriate Category) \_, counsel of record do hereby certify: I, ANDREW M. MILZ Pursuant to Local Civil Rule 53.2, Section 3(c)(2), that to the best of my knowledge and belief, the damages recoverable in this civil action case exceed the sum of \$150,000.00 exclusive of interest and costs; Relief other than monetary damages is sought Attorney-at-Law NOTE: A trial de novo will be a trial by jury only if there has been compliance with F.R.C.P. 38. I certify that, to my knowledge, the within case is not related to any case now pending or within one year previously terminated action in this court except as noted above. DATE: CIV.609 (4/03) Attorney-at-Law Attorney I.D.

# IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

FRED HARRISON 412 Selma Street Philadelphia, PA 19116 CIVIL ACTION

Plaintiff

VS.

NO.

BANK OF AMERICA, N.A. 4 Penn Center Plaza, 1600 J.F.K. Boulevard Philadelphia, PA 19103

and

BANK OF AMERICA CORPORATION 4 Penn Center Plaza, 1600 J.F.K. Boulevard Philadelphia, PA 19103

and

FIA CARD SERVICES, N.A. 4 Penn Center Plaza, 1600 J.F.K. Boulevard Philadelphia, PA 19103

Defendants

### **COMPLAINT**

### I. <u>INTRODUCTION</u>

- 1. This is an action for damages brought by an individual consumer for violations of the Telephone Consumer Protection Act, 47 U.S.C. § 227 (hereinafter "TCPA").
- 2. The TCPA broadly prohibits any person from placing calls and text messages using an automated telephone dialing system or artificial or prerecorded voice to a cellular phone.
- 3. Defendant harassed Plaintiff with repeated autodialed collection calls to Plaintiff's cell phone, in violation of the TCPA.

#### II. JURISDICTION AND VENUE

- 4. This Court has federal question subject matter jurisdiction over Plaintiff's TCPA claims pursuant to 28 U.S.C. § 1331; *Mims v. Arrow Fin. Ser., Inc.*, 132 S.Ct. 740 (2012).
- 5. Venue in this Court is proper in that Plaintiff resides here, the conduct complained of occurred here, and the Defendant transacts business here.

#### III. PARTIES

- 6. Plaintiff Fred Harrison is a natural person who resides in Philadelphia, PA at the address captioned.
- 7. Defendant Bank of America, N.A. is a national association with its main office in Charlotte, NC, and a branch office at 4 Penn Center Plaza, 1617 JFK Boulevard, Philadelphia, PA 19103.
- 8. Defendant, Bank of America Corporation is a Delaware corporation that maintains a corporate headquarters in Charlotte, NC, and operates a branch office at 4 Penn Center Plaza, 1617 JFK Boulevard, Philadelphia, PA 19103.
- 9. Defendant FIA Card Services, N.A. is a national association that maintains corporate headquarters in Wilmington, DE, and is a wholly-owned subsidiary of Defendant Bank of American Corporation, with a branch office at 4 Penn Center Plaza, 1617 JFK Boulevard, Philadelphia, PA 19103.
- 10. Defendants, Bank of America, N.A., Bank of America Corporation, and FIA Card Services, N.A. are collectively referred to herein as ("Bank of America" or "Defendants").
- 11. Bank of America at all relevant times was, a "person" as defined by 47 U.S.C. § 153(39).

#### IV. STATEMENT OF CLAIM

- 12. Plaintiff Fred Harrison has a cellular telephone number (ending in 8729) which he carries on his person and regularly uses.
- 13. At all relevant times, this phone number was assigned to a cellular telephone service Plaintiff used and paid for.
- 14. Bank of America placed calls to Plaintiff's cellular telephone number in the effort to collect a Bank of America credit account.
- 15. The alleged credit account was either a home mortgage or credit card, both of which were used for primarily personal, family or household use.
  - 16. Bank of America placed hundreds of calls to Plaintiff's cell phone.
- 17. When answered, there would be a long pause or a recording, consistent with an automated telephone dialing system. Often, Plaintiff would say "hello, hello, hello ..." but there would be no response.
- 18. It is believed, and therefore averred, that the calls made by Bank of America to Plaintiff's cell phone were made using either an automatic telephone dialing system, as that term is defined in 47 U.S.C. § 227(a)(1), or an artificial or prerecorded voice.
- 19. Bank of America did not have the "prior express consent" that is required by the TCPA.
- 20. Plaintiff told Bank of America to stop calling his cell phone, but the calls did not cease.
- 21. These telephone calls were not made for "emergency purposes," as defined by the Federal Communication Commission in 47 C.F.R. § 64.1200.

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- On December 6, 2007, the Federal Communications Commission ("FCC") issued 22. a citation to Bank of America for violations of the TCPA, admonishing Bank of America that "[i]f after receipt of this citation, you or your company violate the Communications Act or the Commission's rules in any manner described herein, the Commission may impose monetary forfeitures not to exceed \$11,000 for each such violation or each day of a continuing violation." FCC Citation Bank of America, NA, Dec. 6. 2007, available to at http://fjallfoss.fcc.gov/edocs\_public/attachmatch/DOC-302755A1.pdf
- 23. Notwithstanding its prior violations and FCC's citation, Defendants continued to place prohibited calls to Plaintiff's cell phone without his prior express consent.
- 24. Defendant willfully placed these auto-dialed calls to Plaintiff without Plaintiff's consent.

#### COUNT I – TELEPHONE CONSUMER PROTECTION ACT

- 25. Plaintiff repeats the allegations contained above as if the same were here set forth at length.
- 26. Defendant has violated the TCPA, 47 U.S.C. § 227 et seq., and its implementing Regulation at 47 C.F.R. § 64.1200 et seq., by making any call (other than a call made for emergency purposes or made with the prior express consent of the called party) using any automatic telephone dialing system or an artificial or prerecorded voice to any telephone number assigned to a cellular telephone service. 47 U.S.C. § 227(b)(1)(A)(iii).
- 27. Plaintiff is entitled, under the TCPA, to statutory damages of not less than \$500.00 nor more than \$1,500.00 for each autodialed or artificial/pre-recorded telephone call to his cellular phone.

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WHEREFORE, Plaintiff respectfully requests that judgment be entered against Defendant Bank of America, N.A., Bank of America Corporation and FIA Card Services, N.A. for the following:

- (a) Statutory damages for each call, pursuant to the TCPA;
- (b) A declaration that Defendant's calls violate the TCPA;
- (b) Such other and further relief as the Court shall deem just and proper.

#### V. **DEMAND FOR JURY TRIAL**

Plaintiff demands a trial by jury as to all issues so triable.

Respectfully submitted:

Date: 4/11/14

CARY L. FLITTER THEODORE E. LORENZ

ANDREW M. MILZ

FLITTER LORENZ, P.C.

450 N. Narberth Avenue, Suite 101 Narberth, PA 19072 (610) 822-0782

**Attorneys for Plaintiff**